



**Default Question Block**

**This spring term, the School of Continuing Education (SCE) can only offer classes online. This sudden change is due to COVID-19. SCE is helping students as they learn to take online classes. What you tell us in this survey will help SCE learn where students need more assistance. We thank you for your time and willingness to share your experience.**

**1. This Spring 2020 term, I am taking:**

- 1 online course at Mt. SAC
- 2 online courses at Mt. SAC
- 3 online courses at Mt. SAC
- 4 or more online courses at Mt. SAC

**2. I access my online class with a:**

- Laptop/Chromebook
  - Desktop computer
  - Smartphone
  - Tablet/iPad
  - Other: *(Please enter below.)*
- 

**3. I have the following at home: *(Please check all that apply to you.)***

- Internet
  - Webcam for video conferencing/class
  - Software needed for my online class
  - Smartphone with camera
  - Printer
  - Other: *(Please enter below.)*
- 

**4. At home, my Internet works well for me to access my online class.**

- Yes
- It's fine but I wish it were better
- No
- I don't have Internet access at home

**5. The software I have used for my online class are:** *(Please check all that apply to you.)*

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> AZTEC GED/HiSET Preparation Software | <input type="checkbox"/> Google Docs          | <input type="checkbox"/> Quizizz  |
| <input type="checkbox"/> Cambridge LMS                        | <input type="checkbox"/> Google Hangouts Meet | <input type="checkbox"/> Quizlet  |
| <input type="checkbox"/> Canvas                               | <input type="checkbox"/> Kahn Academy         | <input type="checkbox"/> Remind   |
| <input type="checkbox"/> Edmentum                             | <input type="checkbox"/> Kahoot               | <input type="checkbox"/> Socrative  |
| <input type="checkbox"/> Facebook                             | <input type="checkbox"/> Microsoft Office     | <input type="checkbox"/> Zoom/ConferZoom  |
| <input type="checkbox"/> Flipgrid                             | <input type="checkbox"/> Newsela              | Other: <i>(Please enter below.)</i>   |
| <input type="checkbox"/>                                      | <input type="checkbox"/>                      | <input type="checkbox"/> <div style="border: 1px solid black; width: 150px; height: 25px;"></div> |

**6. Please check all that apply to you:**

- |  |   |
|--|---|
| <input type="checkbox"/> I was taught how to take an online course.                | <input type="checkbox"/> I need more technical support with my online course. |
| <input type="checkbox"/> I took my first online course in Spring 2020 term.        | <input type="checkbox"/> I am mentally ready to take my online course.        |
| <input type="checkbox"/> I used Canvas for the first time in the Spring 2020 term. | <input type="checkbox"/> None of the above apply to me.                       |
| <input type="checkbox"/> I used Zoom for the first time in the Spring 2020 term.   |   |

**7. It is NOT hard to:** *(Please check all that apply to you.)*

- |   |  |
|---|--|
| <input type="checkbox"/> Access my course online. | <input type="checkbox"/> Attend class online.      |
| <input type="checkbox"/> Use Canvas.              | <input type="checkbox"/> I find all of these hard. |
| <input type="checkbox"/> Use Zoom.                |  |

**8. Please check all that apply to you:**

- I like taking an online course.
- I like taking an online class more than taking an in-person class.
- I like taking an in-person class more than taking an online class.
- I like taking an online class just as much as an in-person class.
- I plan to take another online course in the future.

**9. The type of online classes that work best for me are:** *(Please choose only one.)*

- Online classes with a **strict** schedule.  
*(Teachers present weekly lessons at the same time and days. Teacher and students meet online.)*
- Online classes with "**my**" schedule.  
*(Students view recorded lessons when they have time. Teachers and students do not meet online.)*
- Online classes with **both** a strict and "my" schedule.  
*(At times, teacher and students meet online. At times, students can view recorded lessons.)*

- Any** of the above. A strict, "my," or both types of schedules work for me.  
(*I do not have a preference.*)

**10. When I have technical problems with my online course, I ask:**

- |  |  |
|--|--|
| <input type="radio"/> My instructor for help | <input type="radio"/> A family member for help                               |
| <input type="radio"/> A counselor for help   | Other: ( <i>Please enter below.</i> )  |
| <input type="radio"/>                        | <input type="text"/>   |
| <input type="radio"/> A classmate for help   | <input type="radio"/> I don't have technical problems with my online course. |
| <input type="radio"/> A friend for help      |  |

**11. I have:** (*Please check all that apply to you.*)

- A good place in my home where I can take my online course.
- A good place in my home where I can study outside of class time.
- The technology I need at home to take my online course. (Computer or tablet, Internet, etc)
- The computer skills needed to take an online course.
- None of the above apply to me.

**12. The following make it hard to learn online:** (*Please check all that apply to you.*)

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> No childcare  | <input type="checkbox"/> I don't have a computer/Internet            | <input type="checkbox"/> I prefer an in-person class          |
| <input type="checkbox"/> Health issues | <input type="checkbox"/> I don't have a quiet place to study at home | Other: ( <i>Please enter below.</i> )                         |
| <input type="checkbox"/>               | <input type="checkbox"/>   | <input type="text"/>  |
| <input type="checkbox"/> Time          | <input type="checkbox"/> I share a computer with others at home      | <input type="checkbox"/> I don't find it hard to learn online |

**13. I wrote or spoke to a counselor this Spring 2020 term by:**

- |                             |   |
|-----------------------------|---|
| <input type="radio"/> Email | <input type="radio"/> Online meeting (Cranium Café, Zoom, or other)                 |
| <input type="radio"/> Phone | <input type="radio"/> I did not write or speak to a counselor this Spring 2020 term |

**14. I plan to write or speak to a counselor this Spring 2020 term by:**

- |                             |   |
|-----------------------------|---|
| <input type="radio"/> Email | <input type="radio"/> Online meeting (Cranium Café, Zoom, or other)                       |
| <input type="radio"/> Phone | <input type="radio"/> I don't plan to write or speak to a counselor this Spring 2020 term |

**15. I am a student in:**

- Adult Basic Education (ABE)
- Adults With Disabilities (AWD)
- Education for Older Adults (EOA)
- English as a Second Language (ESL)
- Short-Term Vocational (STV)

**16. I am:**

- Male
- Female
- Non-binary

**17. I take care of the following in my home:** *(Please check all that apply to you.)*

- A child/children
- An older parent(s)
- 
- A disabled spouse
- Only myself
- Other: *(Please enter below.)*

**18. The age of the child(ren) who live with me are:** *(Please check all that apply to you.)*

- Less than 1 year old
- Between 1 to 4 years old
- Between 5 to 10 years old
- Between 11 to 13 years old
- Between 14 to 18 years old
- There are no children in my home

**19. The biggest problem I have taking an online course is:**

**20. What I like the most about taking an online course is:**