



Experience **BETTER...** with SISC's Value-Added Services

SISC offers much more than conventional benefits coverage. We provide access and convenience to our membership through these innovative programs.

SISC EAP

Call 1-800-999-7222

OR

Go to anthemEAP.com
and enter SISC.

Employee Assistance Program

SISC EAP

All SISC members may access free resources if they need help with personal concerns—emotional, marital, financial, interpersonal addiction and recovery, legal, stress, and more. Daycare and eldercare referral services are also available. The EAP is available to all members of the employee's household.

Counseling Services—Call EAP to schedule an in-person visit with a local provider

Confidential—Privacy is protected.

Convenient—24/7 access, holidays included.

Free of charge—No extra cost and no paperwork.

Advance Medical

Call 1-855-201-9925

OR

Go to advance-medical.net/sisc

Expert Medical Opinions

Advance Medical

Advance Medical provides members with access to the best health care possible by assisting patients with any and all healthcare questions. The benefit also provides access to medical opinions from world-leading experts without having to leave home.

No cost—This benefit is fully sponsored by SISC. It is available to members covered on SISC medical plans at no cost.

Convenient—Members can get started with a phone call.

MDLive

Register by calling
MDLive at
1-888-632-2738

OR

Go to mdlive.com/sisc

24/7 Physician Access—Anytime, Anywhere

MDLive

Our PPO and HMO members can consult with doctors and pediatricians over the phone or using online video for medical conditions such as cough, cold, fever, sore throat, flu, infection, bronchitis and children's health issues. MDLive physicians can diagnose and prescribe medication when appropriate. Online behavioral health visits are also available for confidential sessions with a licensed therapist or psychiatrist.

Convenient—24/7 access, including holidays.

Fast—No waiting to schedule an appointment or get a prescription.

Saves money—More cost-effective than the emergency room.

Costco

Call 1-800-774-2678
(press 1) to find a
Costco location.

Free Generic Medications

Costco

On most pharmacy plans, our PPO and HMO members can get free generic medications at Costco and through Costco Mail Order (excludes certain pain and cough medications).

Easy—Members take prescriptions to Costco pharmacy; no need to be a Costco member. *Retirees* enrolled in individual retiree plans are not eligible for these services.

Kaiser members are not included in the MDLive and Costco free generic programs.