Members:

Dale Vickers (Chair) **X**	Rich Lee	Richard Patterson **X**	Student Rep 1
Ron Bean **X**	Paulo Madrigal **X**	Robert Stubbe	Student Rep 2
Chau Dao **X**	Jai Mehta **X**	Joe Vasquez **X**	
Sheila Espy **X**	Jean Metter **X**		Kate Morales (Minutes) **X**

ITEM	DISCUSSION/COMMENTS	ACTION/OUTCOME
1. Welcome	Dale welcomed everyone to the meeting and new member Jean Metter was introduced.	Information only.
2. Review of June 2019 Memory	Memory from June 2019 was approved.	The memory is posted to the ITAC website.
3. Web & Portal Update: Askjoe and MountieApp	Eric Turner reviewed phase I of the Askjoe Mountie project and did a demonstration. This new feature is on every webpage and allows a user to ask questions and receive the 'best' answer from Joe. This feature was originally developed for Student Services, but other teams have shown an interest in providing information for common questions their departments routinely answer. Phase II of the project will require additional funding that has not been identified yet. It would allow for an authenticated user to receive answers to questions like, 'what grade did I receive in Math 100?' Eric also reviewed and did a demonstration of the new version of the Mountie App that includes the ability for students to register for classes and pay fees with deep links into Banner. Several committee members commented that they used the map feature during the first week of school to assist students with finding their classes.	Information only. <mark>IIIC</mark>
4. Academic Technology Update	Ron shared that all computers in the second floor of the library were replaced. He also indicated that the downstairs library carpet was replaced which necessitated moving all the computers and labs. The new Help Desk system is functional and available at helpdesk.mtsac.edu. IT is continuing to setup and deploy JAMF,	Information only. <mark>IIC</mark>

	which allows for the remote management of Apple devices. The Academic Technology team also participated in the setup and deployment of approximately 500 devices for the Promise Plus grant initiative. Ron also encouraged everyone to share with their departments that Apple devices should be purchased directly from Apple. They should not be purchased through Amazon, Best Buy, or other third-party retail sites.	
5. ITAC Purpose and Function Statement	The ITAC purpose and function statement was reviewed. Committee members had no changes to the purpose or function of the committee. Changes were made to the membership and the terms.	The final document will be submitted to the President's Office by Oct 1.
6. ASAG Minutes	The ASAG minutes will be available at the next ITAC meeting.	Information only.
7. Other Items	Ron shared that deployment of new Adobe licensing started and faculty and students will need to login to access the software. The Business Division reported that most of their students were successful with the Adobe licensing model. Dale indicated that two topics for the next agenda are cloud-hosting storage options and the elimination of support for Java and Flash. The next meeting is October 7, 2019 at 2:30 p.m. in Building 4 Room 2460.	Information only.
Note: Accreditation Standards IIC: Student Support Services IIIC: Technology Resources		