# 1. Assessment Plan - Three Column

## PIE - Student Services: Promise+Plus Program Unit

## 2. Where We Are Now: Year at a Glance

*2020-21*

**Contact Person:** Bianca Valle-Ward

**Email/Extension:** ext. 5688

**Summary of Notable Achievements:** COHORT 1 (Incoming class of 2019)

-Started and received Promise Benefits Fall 2019: 863

-Eligible Students Fall 2020: 545 (63% of those that started in Fall 2019)

-Eligible Students Spring 2021: 403 (47% of those that started in Fall 2019)

-Completed College Level English Fall 2020: 38% Spring 2021:  15%

-Completed College Level Math Fall 2020: 53%   Spring 2021: 31%

-Completed Speech 1A or 1A-H  Fall 2020: 13%    Spring 2021: 5%

-Average Overall GPA: 3.3

-Average Unit Completion (within their first two-years of college): 58 units

-Enrollment Status- Fall 2020 Part-time: 24%, Full-time 76%; Spring 2021 Part-time: 30%, Full-time 70%

⁻Approved to Graduate Spring 2021: 16% (of Spring Eligible Students 67/403)

⁻Participated in Grad Fest 2021: 46% (187/403)

⁻Approved to Graduate Fall 2021: 17% (67/403)

-Transferring (self-reported survey): 30% (120/403)

COHORT 2 (Incoming class of 2020)

-Started and received Promise Benefits Fall 2020: 654

-Eligible Students Fall 2020:649 (654 originally but removed 7 for >6 units) -Eligible Students Spring 2021: 443 (68% of those 649 that started in Fall 2020)

-Completed College Level English Fall 2020: 92 % Spring 2021:  61%

-Completed College Level Math Fall 2020: 65%   Spring 2021: 63%

-Completed Speech 1A or 1A-H  Fall 2020: 40%    Spring 2021: 14%

-Average Overall GPA: 3.46

-Average Unit Completion (in their first of college): 29.4 units

-Enrollment Status- Fall 2020 Part-time: 14%, Full-time 86%; Spring 2021 Part-time: 19%, Full-time 81%

**Program Planning for Retention and Success:** **

**External and Internal Conditions Analysis:** External Conditions-Campus Closure due to COVID-19

Internal Conditions-Campus Closure due to COVID-19, remote work, inability to offer on-campus events and services. Lack of permanent staffing.

**Critical Decisions Made by Unit:** 1. Transitioned from awarding Book Vouchers to Book Grants

2. Transitioned from awarding Sodexo on-campus meal cards to Electronic Target Cards

3. Transitioned from distribution of benefits in person to drive-thru Grab and Go events

4. Transitioned from in-person to virtual events

5. Distributed benefits through home-mailer for those that did not attend on campus Grab and Go events

6. Increased communication via mailed postcards to students home

7. Implementation of kudos initiative - mailed promotional items to students home

8. To accommodate nontraditional timeline for college entry - inclusion of Rising Scholars

9. To accommodate remote learning and transition during COVID-19 piloted Fall and Winter sub-cohort entry to Promise mid-academic year

10. Addition of three adjunct counselors to the Promise Program

11. Purchase of SMORE Newsletter & CANVA for virtual communication.

**Contributors to the Report:** Bianca Valle-Ward, Tannia Robles, Catalina Quintero

| _Unit Goals_ | _Resources Needed_ | _1. Where We Make an Impact: Closing the Loop on Goals and Resources_ |
|---|---|---|
| **Math & English Completion -** Completion of AB705 requirements within the first two years of college; 65% of participants will complete English and math within their first two years.<br>**Status:** Active<br>**Goal Year(s):** 2020-21<br>**Goal Entered:** 07/06/2021 | **Report directly on Goal** | **Reporting Year:** 2020-21<br>**% Completed:** 100<br>Completed 1A<br>Cohort One (Started 2019) Spring 2021: 88% (355/403)<br>Cohort Two (Started 2020)  Spring 2021: 81% (357/443)<br><br>Completed Math 71 & Above<br>Cohort One (Started 2019) Spring 2021: 66%<br>Cohort Two (Started 2020)  Spring 2021: 64% (08/17/2021) |
| **Counseling Support -** Academic & personal interventions based on required semester counseling appointments. 50% of our student population will completed a full educational plan by the end of their first year.<br>**Status:** Active<br>**Goal Year(s):** 2020-21<br>**Goal Entered:** 07/06/2021 | **Report directly on Goal** | **Reporting Year:** 2020-21<br>**% Completed:** 100<br>Cohort One (Started 2019) Met with a Counselor Fall 2020: 81%   Spring 2021: 79%<br>Cohort Two (Started 2020) Met with a Counselor Fall 2020: 83%   Spring 2021: 89% (07/07/2021) |
| **College Engagement -** To create awareness of and connection to campus resources through mandated workshop/event attendance. Goal = | **Report directly on Goal** | **Reporting Year:** 2020-21<br>**% Completed:** 100<br>Cohort One (Started 2019) Fall 2020: 91%   Spring 2021: 63% |

| Unit Goals | Resources Needed | 1. Where We Make an Impact: Closing the Loop on Goals and Resources |
|---|---|---|
| 80% of our student population will have attended at least one Promise Approved workshop/event.<br>**Status:** Active<br>**Goal Year(s):** 2020-21<br>**Goal Entered:** 07/06/2021 | **Report directly on Goal** | Cohort Two (Started 2020) Fall 2020:  86%  Spring 2021: 82% (07/07/2021) |
| **College Completion and Transfer -** Develop programming and support that will significantly impact college completion and transfer.<br>**Status:** Active<br>**Goal Year(s):** 2020-21<br>**Goal Entered:** 07/06/2021 | **Report directly on Goal** | **Reporting Year:** 2020-21<br>**% Completed:** 25<br>Cohort One (Started in 2019) Graduation Application Approved 17%<br>Cohort One (Started in 2019) Self-Reported Graduation and/or 38% (07/07/2021) |